

Dear Member:

We would like to thank everyone for their cooperation and understanding during these uncertain times. On November 10th 2021, guidelines for international travel into the US were updated. Our team continues to work diligently to gather the most current data in order to provide you with the most comfortable and straightforward testing experience possible.

For the complete updated guidelines, please click on the following link: https://www.cdc.gov/coronavirus/2019-ncov/travelers/international-travel-during-covid19.html

For your convenience, we have arranged to provide testing on property during your stay with us. For owners/guests checking out and having a return flight on Thursday, the lab technician will take the samples on Wednesday starting at 6:00PM in the Lobby. Our front desk team will call you when it is your turn to come up to the Lobby, this is in order to avoid gathering of people and you having to stand waiting your turn. There is a registry form at the Front Desk, IT IS VERY IMPORTANT that you please register for the test upon arrival.

Members/Guests leaving any other day will be scheduled for another day and time, depending on Lab's availability.

The Lab performs 2 types of tests for Covid:

"SARS-COV-2-RNA"

More commonly known as the "PCR" test, it is the test which the government of Canada is requiring for travelling to. Price is \$150 USD. Results are ready in 24 hours.

"SARS-COV-2-ANTIGEN"

This is the test which is valid for travel into the US. Results are known in approximately 25 min and sent within 24 hours. Price for this one is \$35 USD.

We are sent a copy of your results as well, which we print out for you to have on an actual sheet of paper, just in case.

Any member/guest who has tested POSITIVE and is required to quarantine at our resort sill be subject to a **STRICT QUARANTINE POLICY.**

Payments made with Credit Card will be added a 4 % processing service fee per test.

We appreciate your patience while we work with these measures and continue to provide the highest quality service you have come to expect from us.

Best regards,

The Ocho Cascadas team